

# ***HOSPICE AIDES HAVE HEART!***



## ***Tennessee Association for Home Care***

**2:00pm – 3:00pm (CST)**

### **Hospice Education - Aide Resource Teleconferences**

The Tennessee Association for Home Care is proud to present a new teleconference series for your valuable team members ó ***THE HOSPICE AIDES***. Each teleconference is an hour in length & will cover topics as diverse as pain management & palliative care, cultural differences regarding end of life & empowering patients & their families. Hospice Volunteers may also find the teleconferences useful. For one fee, unlimited participation is allowed from each individual site.

♥ **June 8<sup>th</sup>, 2010: *Professional Boundaries & Self-Care* – 2:00pm – 3:00pm (CST)**

Caring for a dying patient & their family can be emotionally draining. Often times the aide will find themselves experiencing many of the same feelings & emotions as the patient or family. This presentation will offer guidance in maintaining a professional role & relationship, while understanding that as caregivers, our role is to provide empathy & support.

♥ **July 13<sup>th</sup>, 2010: *Time Management & Organizational Skills* – 2:00pm – 3:00pm (CST)**

As health care providers, our productivity & schedules are becoming more rigid & demanding. In order to be an effective employee & care provider, the aide must understand time management & possess good organizational skills. This presentation will assist with offering guidance into developing these skills.

♥ **August 10<sup>th</sup>, 2010: *The Role of the Hospice Aide for Nursing Facility Patients*– 2:00pm – 3:00pm (CST)**

The Hospice aide's presence in a facility is becoming more prevalent. It is often difficult to separate the role of the Hospice Aide & the facility aides. This presentation will help to provide clarification into the roles & responsibilities of each aide.

♥ **September 14<sup>th</sup>, 2010: *Bereavement for Staff* – 2:00pm – 3:00pm (CST)**

This presentation recognizes that staff often mourn patient loss & grieve as the patient is dying. Self-care is essential in being able to continue to provide care as we assist our patient through their final journey. Learn self-care techniques and understand human response and reaction to death & dying.

The presenter for this series is **Michelle Davis White, MSN, RN**, Director, HomeCare Providers. Michelle has served as faculty for State aide training programs; has developed aide curriculum; overseen services for patients with life limiting conditions; & serves on several advisory taskforces & boards that impact aide training & aide services. Michelle is a frequent speaker at home care and hospice educational events.

**Convenience:** Enjoy the convenience & cost-efficiency of a telephone workshop. There is no travel time involved & no limit to the number of attendees from your agency who may participate at your site through one phone line. All you need to participate is a speaker telephone & a room large enough for your staff. It is a controlled, radio-like environment where you will gather your staff, dial an 800 number, state your verbal password & you're connected. You will also be able to participate in a Q&A portion.

# Tennessee Association for Home Care

2:00pm – 3:00pm (CST)

## Hospice Education - Aide Resource Teleconferences

Select your choice below

- ♥ *Professional Boundaries & Self-Care - June 8<sup>th</sup>, 2010,*
- ♥ *Time Management & Organizational Skills - July 13<sup>th</sup>, 2010*
- ♥ *The Role of the Hospice Aide for Nursing Facility Patients - August 10<sup>th</sup>, 2010*
- ♥ *Bereavement for Staff - September 14<sup>th</sup>, 2010*

**Registration:**                      TAHC Members:        \$139 per agency line per topic (unlimited participants at that site)  
   Non-Members:        \$335 per agency line per topic

Each teleconference will take place from **2:00pm - 3:00pm (CST)**. Due to the expense of using the teleconference hook-up, registrations may not be shared between agencies. Each registration covers the access of only one phone line into the teleconference. The confirmation information, handouts, etc. will be emailed to you 2-3 business days before the teleconference, to the email address you provide below.

**CANCELLATIONS - REFUNDS:** Fees will be refunded only if written cancellation is received by TAHC two weeks prior to the workshop. There are **NO REFUNDS** after the dial-in number has been emailed to you. In the event of a written cancellation, TAHC will retain \$30 of the initial fee to cover administrative overhead. **Your Registration must be received in writing! ~ Thank you!**

### **REGISTRATION**

Agency Name & City: \_\_\_\_\_

Contact Name: \_\_\_\_\_

E-mail Address (please print): \_\_\_\_\_

Phone (     ): \_\_\_\_\_ Fax (     ): \_\_\_\_\_

Estimated Number of participants: \_\_\_\_\_

### **THREE EASY WAYS TO REGISTER**

1. **CREDIT CARD PAYMENTS** - Please visit [www.tahc-net.org](http://www.tahc-net.org) & complete the registration form & choose **PAYPAL** as your payment option. Most credit/debit cards accepted, and it is NOT necessary for you to have a PAYPAL account to select this option.
2. **COMPANY CHECK** - Please visit [www.tahc-net.org](http://www.tahc-net.org) & complete the registration form, and choose **OFFLINE** as your payment option, then mail your check to: TAHC, 131 Donelson Pike - Nashville, TN 37214. It is NOT necessary to include a registration form when mailing your check, however we DO ask, that you include the date & title of the teleconference to ensure proper credit.
3. **COMPANY CHECK** - Please fax completed registration form to the TAHC office at 615.885.4191. You must include a copy of the registration form when mailing your check. Please send payment & registration form to: TAHC, 131 Donelson Pike - Nashville, TN 37214.

*Questions about this teleconference or any other education offered by the Tennessee Association for Home Care, please 615.885.3399 or email [education@tahc-net.org](mailto:education@tahc-net.org)*